

INTERNAL REGULATIONS

AQUATIC AREA RULES

12/01/2026

1. Access

Guests must wear the campsite wristband in order to access the aquatic area. All campsite staff members are authorized to enforce these regulations and, in the event of a breach, to proceed with expulsion without any entitlement to compensation.

Access to the aquatic area is prohibited for children under 12 unless accompanied by a legal guardian or an authorized adult, who must ensure constant and effective supervision.

Minors aged 12 to 16 must remain under responsibility of an adult at all times, who shall ensure that their use of the pools and facilities is consistent with their age, autonomy, and abilities.

Campsite staff do not provide individual supervision of swimmers and shall in no case replace the vigilance of parents or accompanying persons, who remain solely responsible for supervising the minors they bring into the aquatic area.

The manager's role is limited to legal safety obligations, facility maintenance, and the implementation of general rules of use.

Access to and use of the aquatic area outside the opening hours is strictly prohibited.

2. Cleanliness

Users of the aquatic area must:

- Leave their shoes in the lockers or shelves provided at the entrance. We decline all responsibility in case of theft.
- Use the footbaths,
- Take a shower,
- Dispose of papers and waste in the bins provided.

The use of showers and footbaths is mandatory before entering the pools.

For hygiene and safety reasons, access may be denied to any person showing obvious signs likely to compromise the sanitary conditions of the pools, particularly in the event of open wounds, bandages, or clear breach of hygiene rules.

Such assessments will be conducted without intrusive examination and solely in the interest of collective public health.

Regarding swimwear, swim briefs, swimsuits, shorts, Lycra T-shirts, and swim shorts are permitted. Wearing any other clothing item is strictly prohibited.

3. Safety Rules and Code of Conduct

Safety instructions on display and verbal instructions provided by staff must be strictly followed. When an attraction is closed to the public, entering its perimeter is prohibited. Management declines all responsibility in the event of an accident resulting from the failure to observe this rule.

Management declines all responsibility for the theft or damage to visitors' property. Activities are prohibited for anyone under the influence of alcohol or any substance that may impair their abilities. You must be in full possession of your faculties to take part in all activities and attractions.

The following are prohibited:

- Bringing food or drinks (except for water and baby bottles);
- Eating or drinking outside of designated areas;
- Smoking in indoor and outdoor areas (except designated zones), bringing hookahs, shishas, or any other water pipes;
- Practicing breath-holding, diving, and/or pushing others into the water, running around the pools, or playing violent or noisy games;
- Bringing or wearing glass masks, flippers, or any other object that may pose a danger to users or facilities. The use of floats and inflatable toys is also prohibited;
- Forming groups that may obstruct free movement of users;
- Walking in wet areas wearing street shoes, sneakers, etc.;
- Practicing naturism;
- Misusing footbaths or any others facilities;
- Playing with sharp objects or throwing objects into the water;
- Using musical equipment or instruments, whistles, sirens, or any noisy devices;
- Entering with scooters, bicycles, or bringing personal furniture (deckchairs, etc.);
- Climbing on facilities or any aquatic area structures.
- Persons who cannot swim must wear armbands.

Failure to comply with these regulations, after an unsuccessful formal warning, may result in permanent exclusion.

4. Groups

- Upon entering the pool areas, educators and activity leaders must identify themselves, classify children by name as swimmers or non-swimmers, provide them with a distinctive sign, and submit attendance numbers and departure time.
- The safekeeping of their clothing shall be the sole responsibility of their supervisors.
- Upon departure, the group leader must ensure the area is left clean, without litter or damage.
- The leader or supervisor of a group is held responsible by the establishment for any damage or disturbance caused by those in their charge.
- Throughout the stay, group leaders must ensure the supervision of their members and enforce the aquatic area rules.
- Groups must maintain a sufficient level of supervision to guarantee the safety of their members and compliance with the aquatic area rules. To this end, and unless specific regulations apply to their organization the required ratio is one adult supervisor for eight children aged six and over, and one adult supervisor for five children under six. These requirements are set for safety and internal organization of the campsite.
- Before entering the pools, the group leader must review the aquatic area rules.
- The group leader must notify the lifeguards upon leaving the park.

5. Water Slides

Where applicable, access rules (height, weight, age, etc.) are displayed on the facilities and must be strictly followed.

Some slides may only be used with a mandatory float.

The use of all water slides may cause wear and tear to swimwear. The use of all attractions and related facilities is at your own risk. Persons suffering from heart or back conditions, as well as pregnant women, are not permitted to use the water slides.

6. Animals

No animals are allowed within the aquatic area perimeter, except assistance animals accompanying persons with disabilities.

7. Lockers

Where individual lockers are available, their use is the sole responsibility of the users.

Lockers not vacated will be opened by staff at the end of each day.

Management cannot be held responsible for theft or loss of personal belongings stored in lockers. Use of these lockers is at the users' own risk; they must ensure lockers are properly locked and refrain from storing valuable items inside.

The campsite's liability may only be engaged upon strict proof of a serious maintenance or safety failure directly attributable to management. Lockers do not constitute a guaranteed security device.

8. Lounge Chairs or Deckchairs

It is strictly prohibited to reserve lounge chairs or deckchairs using personal belongings or any other means (towels, clothing, etc.). Staff reserve the right to remove any towel and/or personal items left on lounge chairs/deckchairs for more than two hours without the presence of a person. These items will be held by the campsite staff, where they may be collected.

9. Expulsion

Any theft, failure to comply with the Internal Regulations or General Terms and Conditions of Sale, damage, fighting, fraudulent, criminal, or abusive behavior towards users, staff, or property of the aquatic area will result in the immediate expulsion of the offender and/or legal action by law enforcement.

Users must adopt proper behavior and a courteous attitude towards others, failing which they may be expelled from the park.

In the event of misconduct by a group, the campsite reserves the right to expel the entire group, including supervisors and members.

In the event of non-compliance with any of the above rules, Management not only declines all responsibility but will be obliged to require the offender to leave the campsite immediately.

10. Opening Hours and Closure

Management reserves the right to modify the opening hours of the park and/or its attractions. Access to attractions may be restricted and they may be shut down 30 minutes before park closing to allow evacuation.

In case of necessity or bad weather, Management reserves the right to modify opening hours of the park and/or its attractions without any financial compensation can be claimed.

Management also reserves the right to close attractions for safety or other reasons.