

# WELCOME CHARTER FOR HOLIDAYS 2021

Charter drawn up on 15/10/20 and likely to change in line with government announcements.



## TRAVEL WITH PEACE OF MIND

- Additional health and safety measures
- Signs and markings in place to encourage one-way traffic and safe distancing.
- Hydroalcoholic gel provided in key areas
- Doctor or nurse available nearby



## SANITARY BLOCKS REORGANISED

- Restrictions on using communal sanitary blocks (one person per sanitary facility)
- Locking of facilities where social distancing cannot be maintained.
- Frequent and thorough cleaning



## POOL AREA OPEN

- Increased monitoring in high season to ensure your safety (in accordance with government guidelines)
- Chairs or deckchairs available



## ADAPTED ENTERTAINMENT PROGRAMME

- Evening events and activities in small groups for everyone
- Kids clubs: up and running



## DISINFECTED ACCOMMODATION

- Individual, self-contained accommodation spaced apart from each other and surrounded by nature.
- Thorough cleaning using virucidal products.
- Management protocol for people with symptoms



## RESTAURANTS & SHOPS OPEN

- Provision of a takeaway service, option of placing an order
- Reorganisation of the terraces with tables spaced 1 meter apart.
- More dishes served to the table



## ONLINE CHECK-IN

- Online check-in: to avoid queues the checkin process will be done before your arrival.
- Secure welcome at reception for collection of keys
- No departure inventory.



## DIGITALISATION OF INFORMATION

On the Ciela Village App you will find:

- Facility opening times
- Activities to do on the campsite and in the surrounding area
- Notify us of a problem on your arrival or during your stay...



## A COMMITTED, TRAINED AND PROTECTED TEAM TO WELCOME YOU



More information available on  
[www.cielavillage.fr](http://www.cielavillage.fr)